

# ANNUAL REPORT

## 2024-2025



### Board of Directors

**Chair :** Laurie Davis

**1st Vice:** Tanja Parsley

**2nd Vice:** Trish Torrence

**Secretary:** Don Fysh

**Treasurer:** Britney Rodgers

### Directors

Terri Johnson

Don Staddon

Andrew Vince

# MESSAGE FROM CEO

## KARI SIMPSON

Since 1984, East Wellington Community Services (EWCS) has proudly served our community with compassion, dedication, and a deep commitment to making a difference. Over the past year, we've continued to see a growing need for our services—and once again, our incredible staff and volunteers have risen to the challenge with resilience and heart.

We have not done this alone. The unwavering support of our Board of Directors and the remarkable engagement of our community have been instrumental in our progress. Your trust in our leadership, your participation in our programs, and your belief in our mission have been the foundation of our continued success.

This year, thanks to the generous support of our funders and donors, we were thrilled to introduce a new vehicle for our Community Supports-Outreach Program. This addition has significantly improved accessibility to services and programs across Guelph and Wellington. We also completed a much-needed exterior refresh of our Erin building, creating a more welcoming and inclusive space for everyone. We are also proud to share that EWCS has achieved accreditation through Food Banks Canada by adopting and upholding their Standards of Excellence—an important milestone that reflects our commitment to quality and accountability.

I am deeply grateful for the opportunity to serve alongside such an extraordinary team of staff, volunteers, and Board members. Their innovation, dedication, and pursuit of excellence have helped us expand our reach, deepen our impact, and strengthen the fabric of our community.

At EWCS, making a difference in the lives of others is at the heart of everything we do. And none of it would be possible without the collective efforts of our team and the community we serve.

Thank you for your continued dedication, your invaluable contributions, and your steadfast commitment to East Wellington Community Services.

## PROGRAM STATISTICS



### Older Adult Program

2150 Visits to the program / 729 In-home personal support worker visits



### Food Bank

Served 238 individuals at our Food Banks with 1/3 clients being children.



### Transportation Program

3525 rides to 147 individuals served



### Community Outreach

185 Individuals served



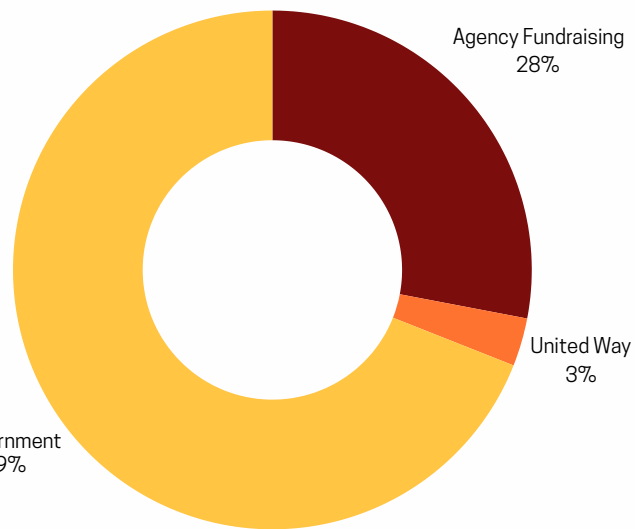
### Youth Services

2261 Visits by youth to the Centre



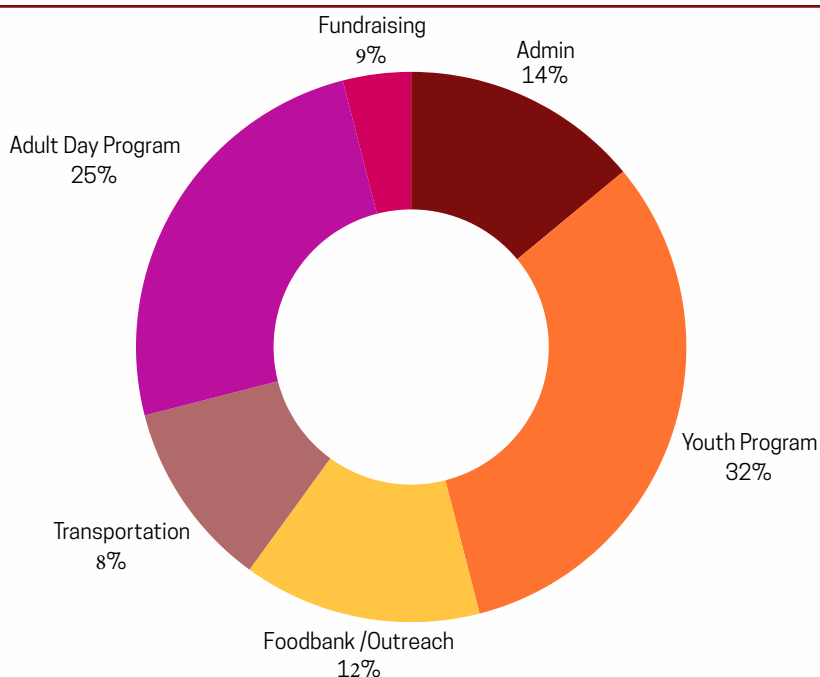
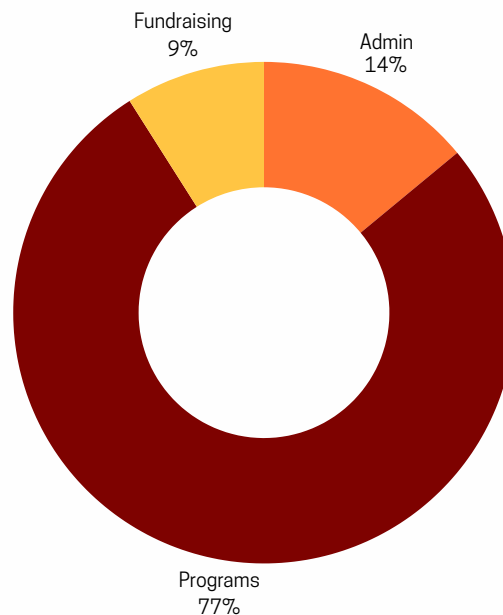
### Volunteer Program

111 Amazing volunteers, contributing 7100 hours



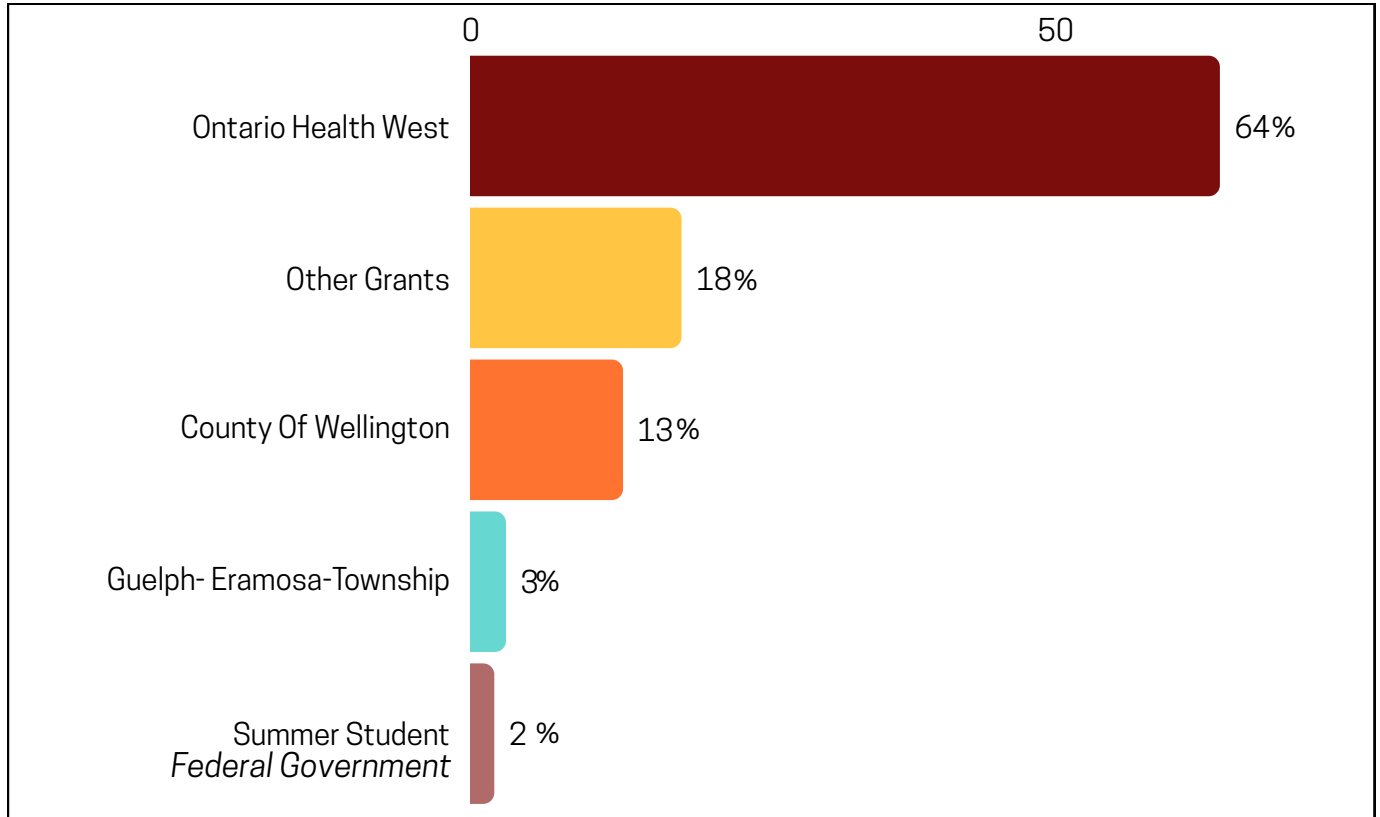
## EWCS Income 2024-2025

## EWCS Expense 2024-2025



## EWCS Expense By Program 2024-2025

# EWCS Government Funding



## 01. Outreach Testimonials

“ I was at my breaking point—struggling with mental health, lost in the legal system, and feeling completely alone. Then, I found the EWCS Outreach Program. They didn’t just help me navigate the endless barriers; they gave me the support and compassion I desperately needed. From dealing with my landlord to connecting me with health services, they stood by me every step of the way. I am in a much better place now and can’t imagine how I could have done it on my own.”

## 02. Transportation Testimonial

“It’s tough trying to piece together rides, relying on others, or figuring out how to manage on my own. But with EWCS, I don’t have to worry about that anymore. Knowing that a friendly, reliable driver will be there to pick me up and take me where I need to go gives me a sense of comfort I can’t describe. Whether it’s to medical appointments, grocery shopping, or just getting around town, your transportation service has been an absolute lifeline for me.

It’s given me back a sense of freedom and independence that I had lost. I no longer feel isolated or overwhelmed, and that peace of mind is invaluable. Your service has truly made a world of difference in my life, and I’m so grateful for the care and dedication your team puts into helping people like me”

# A YEAR OF COMMUNITY IMPACT

# GIVING BACK

