East Wellington Community Services (EWCS) is seeking a full-time Outreach Worker – Homeless Prevention & Diversion. Primary work location will be Rockwood with a minimum of one day/week in Erin.

Position Overview:
The Homeless Prevention & Diversion Outreach Worker is responsible for providing a range of outreach support services to those at risk of becoming homeless. Focusing on prevention, diversion and health, this role works to improve vulnerable individuals' quality of life.

Qualification Criteria:

Education

- Minimum 2-year Diploma or Degree in applied health or social sciences with a focus on counselling and psychosocial rehabilitation;
- Membership in a professional college or association is preferred;
- Demonstrated knowledge of supportive housing, housing outreach, continuum of health care, crisis support and case management;
- Understanding of mental illness, inter-generational trauma, trauma informed practice, harm reduction principles in making appropriate assessment of housing needs and individualized care plans;
- Training and experience related to concurrent disorders is an asset.

Experience

- Minimum of 3 years recent and relevant clinical experience in adult community mental health services, an asset;
- Experience counselling clients of the community who may be unsheltered, homeless or at risk of experiencing homelessness and experiencing social stigma, mental health & addiction, trauma, and substance use;
- Experience creating and fostering strong partnerships with service partners, community services and resources to ensure coordinated care planning;
- Experience working with individuals at risk of homelessness in community-based settings;
- Knowledge of the Provincial Health Care systems;
- Experience in teaching and training adults (Life Skills Coach certificate would be an asset);
- Sound judgement and decision making, particularly with respect to intervening high risk or sensitive situations;
- Strong team skills and the ability to take the lead role in organizing and coordinating the delivery of wrap-around services;
- Proficiency with computers, including Microsoft Teams and Microsoft Programs (Outlook, Word, Excel, etc.);
- Proficiency in completing assessments such as VI-SPDAT and utilizing case management systems such as HIFIS is an asset;
- Strong written and oral communication and interpersonal skills;
- Competent problem-solving skills that are self-directed;

- High emotional intelligence needed to de-escalate crisis situations;
  Further Requirements
- Valid government issued “G” driver’s license;
- Access to a reliable vehicle;
- Personal auto insurance with $2,000,000 million liability;
- Maintain current and satisfactory vulnerable sector police check;
- Standard First Aid and CPR.

Pay - $25/hour. Health benefits after 6 months.
Work Hours – Mondays to Fridays 8am – 4pm = 37.5 hours/week

Please submit your resume via email by November 27, 2026, at 12 pm to Fran MacDonald at fran.m@ew-cs.com

Thank you to all applicants for your interest. However, please note that we will only be contacting those selected for an interview. EWCS is an equal opportunity employer and encourages applications from qualified individuals from diverse backgrounds, including Indigenous peoples, visible minorities, persons with disabilities, and individuals of all sexual orientations and gender identities, as well as other groups identified under the Ontario Human Rights Code. EWCS is committed to providing information and/or accommodations related to this job posting and the recruitment process in an accessible manner upon request.